

*Deb Montner  
Montner & Associates, Tech PR  
203-226-9290  
[dmontner@montner.com](mailto:dmontner@montner.com)*

**Media Contacts:**  
*Felicia R. Horton  
Chicago State University  
773-821-4976  
[f-horton@csu.edu](mailto:f-horton@csu.edu)*

April 27, 2010

## **CHICAGO STATE UNIVERSITY SELECTS ACCELOPS INTEGRATED DATA CENTER AND IT SERVICE MANAGEMENT SYSTEM**

**SANTA CLARA, CALIF. – April 27, 2010 – [AccelOps](#)**, the integrated data center and cloud service management leader, today announced that Chicago State University (CSU) has selected AccelOps all-in-one data center and IT service management platform. AccelOps will provide CSU's IT staff with increased operational visibility and control, better leveraged IT resources and improved responsiveness as they upgrade the IT infrastructure, build out virtualization and centralize operations and support.

"We brought in five leading vendors to present their infrastructure monitoring platforms, and only AccelOps met CSU's needs for comprehensiveness, usability, implementation and value," said Ce Cole Dillon, chief information officer (CIO) at CSU. "AccelOps' integrated infrastructure monitoring approach met and exceeded our requirements, offering compelling advantages and versatility over alternatives."

CSU, Chicago's oldest, fully accredited public university, serves more than 7,200 students and faculty. The CSU information technology department supports a central data center, as well as numerous systems distributed campus-wide and an extended learning division. The university, which had outgrown a variety of popular IT management applications and open source utilities, wanted to advance its infrastructure monitoring capabilities. CSU sought an infrastructure monitoring solution that included network analysis, systems management, virtualization management and application performance management.

AccelOps provides single pane of glass insight into the infrastructure from both a component and business service perspective. AccelOps' data center management platform consolidated the university's monitoring across networks, systems, applications and security. The automated discovery, auto-populating CMDB (Configuration Management Database) and built-in cross-correlation and reporting capabilities ensure the university's effective deployment and a timely means for the IT staff to realize results.

Features of the AccelOps platform that CSU found the most effective included:

- Integration: performance, availability, security and change management applied across IT functional domains
- Visibility: full coverage via drill-through dashboards, alerting, enterprise search, automated CMDB/Inventory and topology mapping
- Out-of-the-box use: many built-in dashboards, rules and reports
- Business Service Management: ability to understand the relationships, quickly define IT services and be able to monitor by service
- Ease of deploying: implementation as a VMware virtual appliance

“Universities have a very demanding IT environment, and the leadership at CSU did an excellent job of defining rigorous and progressive requirements for operational oversight of their entire infrastructure,” said [Imin Lee](#), CEO of AccelOps. “Their determination that AccelOps was the top performer amongst competing firms underscores how integration and cross-correlation requirements are changing the playing field in the data center management space.”

### **Available as Virtual Appliance or SaaS**

AccelOps is generally available and offered as a virtual appliance or software as a service (SaaS) with a list price starting at \$2,000 a month depending on model capacity. Users are welcome to apply for a trial evaluation through [AccelOps' Try and Buy program](#).

### **About AccelOps, How IT Accelerates Business**

AccelOps provides award-winning data center and cloud service management software delivered as a virtual appliance or SaaS. The all-in-one solution monitors data center, network infrastructure and cloud environments across service, performance, availability, security and change management. The integrated approach aggregates, cross-correlates and manages diverse operational data, both on-premise and in the cloud, to yield end-to-end visibility, efficient root-cause analysis, reduced MTTR, operational efficiency and compliance automation. The Silicon Valley-based company is privately held, venture-backed and led by experienced technology executives who created the popular Cisco MARS security information management appliance. Do more, control more and save more by visiting <http://www.AccelOps.net>.

AccelOps Inc. is a privately held Delaware corporation. AccelOps, the AccelOps logo, OpsBridge and OpsAdvisor are trademarks of AccelOps, Inc. Other names mentioned may be trademarks and properties of their respective owners.