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**ACCELOPS ENTERS THE CLOUD COMPUTING ARENA BY DELIVERING
CROSS-CORRELATED INTELLIGENCE**

**AccelOps 1.6 Provides Visibility and Control Over Dynamic Cloud Service Delivery
Layers: VM, Guest OS, Application and Hardware**

SANTA CLARA, CALIF. – March 23, 2010 – [AccelOps](#), the integrated data center and cloud service management leader, today announced AccelOps version 1.6 offering correlated intelligence across all the dynamic cloud service delivery layers. AccelOps 1.6 delivers advances in four critical areas: virtualization resource oversight, application monitoring via synthetic transactions, hardware monitoring and storage monitoring. Uniquely packaged as a virtual appliance or SaaS, AccelOps increases service uptime and operational efficiency by providing the most integrated solution for data center and cloud service management.

“One by-product of virtualization is the potential of server sprawl and VM movement, which adds to operational complexity,” said [Imin Lee](#), CEO of AccelOps. “AccelOps gives IT organizations unparalleled intelligence into VMware environments. By cross-correlating the VM and hardware with the guest host and application layers, we can identify sophisticated performance, availability and security issues, and efficiently pinpoint the root cause in the dynamic virtual infrastructure.”

AccelOps allows organizations to better leverage virtualization technologies and cloud computing by providing end-to-end visibility across performance, availability, security and change management while linking the physical and virtual infrastructure to business and business services.

“End user monitoring solutions can detect application performance issues, but the majority of them are not proficient in isolating the root cause of the problem. On the other hand, infrastructure monitoring solutions are good at identifying basic network and system issues, but they are not very effective in correlating the affect to application response,” said Bojan Simic, Industry Analyst at Trac-Research. “AccelOps delivers a more

integrated approach that gives the best of all worlds; comprehensive visibility into application performance through infrastructure layers with the means to track and more effectively respond to problems and maintain services.”

AccelOps 1.6 Features

- **Multi-Layer Virtual Environment Monitoring**

Building on previous versions, AccelOps extends support for VM monitoring to allow more in-depth visibility into VMware (ESX) layer, its relationship and movement with the hardware, VM, the guest OS and the application layers. In addition, version 1.6 adds storage and storage network monitoring capability to hardware status and I/O performance of Network Appliance Filers and Cisco MDS switches. The result creates an interactive dashboard with alerting to preempt threats and quickly diagnose intricate performance/availability problems within a dynamically changing environment.

- **Application Monitoring with Synthetic Transactions**

For the first time, AccelOps adds end user performance monitoring via synthetic user transactions, both single and sequenced, for commonly used protocols, such as HTTP, HTTPS, DNS, LDAP, SSH, SMTP, IMAP, POP, FTP and for generic TCP ports. Additional monitoring for Microsoft DNS, DHCP, IIS, Exchange, as well as Apache were also added. The result provides a rich set of metrics to identify performance issues and location tied back to business services.

- **Data Center Hardware Monitoring**

AccelOps now provides data center monitoring of hardware components including power supply, fan, battery, disk, temperature, voltage and memory via polling and parsing SNMP traps from the devices. AccelOps can issue alerts on component status warnings or critical faults, convey their impact to business services, and maintain historical trends. This supports leading hardware vendors such as Dell, HP, Cisco and Network Appliance, as well as any hardware running VMware ESX. Additional data center hardware monitoring is planned.

- Integration with 3rd Party Management Applications
AccelOps introduces integration with 3rd party management applications starting with Nagios. This offers a pragmatic migration path for customers using Nagios to advance to AccelOps' more extensive, integrated, automated and service-oriented data center management.

AccelOps 1.6 also adds device support for IBM AIX and HP-UX, TippingPoint IPS, McAfee IPS and Juniper IDP, and extends compliance monitoring and reporting for SOX and HIPAA.

Available as Virtual Appliance or SaaS

AccelOps 1.6 is generally available and offered as a virtual appliance or software as a service (SaaS) with a list price starting at \$2,000 a month depending on model capacity. Users, system integrators and service providers are welcome to apply for a trial evaluation through [AccelOps' Try and Buy program](#).

About AccelOps, How IT Accelerates Business

AccelOps provides award-winning datacenter and cloud service management software delivered as a virtual appliance or SaaS. The all-in-one solution monitors datacenter, network infrastructure and cloud environments across service, performance, availability, security and change management. The integrated approach aggregates, cross-correlates and manages diverse operational data, both on-premise and in the cloud, to yield end-to-end visibility, efficient root-cause analysis, reduced MTTR, operational efficiency and compliance automation. The Silicon Valley-based company is privately held, venture-backed and led by experienced technology executives who created the popular Cisco MARS security information management appliance. Do more, control more and save more by visiting <http://www.AccelOps.net>.

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